



## APPLICATION FOR DEPOSIT REFUND

City of Dothan CODE OF ORDINANCES - CHAPTER 102, UTILITIES Sec. 102-32

No deposit shall be required for an established residential Dothan Utility customer in "good standing" status. "Good standing" is a status granted to a customer having no previous charged-off accounts, no unpaid bills, no returned items, and no delinquencies within the last 12 months. Also, the customer must not have been disconnected for non-payment within the last 12 consecutive months and any old debt incurred by a customer must have been satisfied for 24 consecutive months prior to the request.

Established residential Dothan Utility customers in "good standing" can make application for deposit refunds in the Utility Collections Division. The refund will be issued as a credit to the utility account. If the customer has a high-risk or mid-level deposit, one-half of the deposit may be refunded after "good standing" status has been established for a period of one year. After two consecutive years of "good standing" status, the remaining one-half of the deposit may be refunded to the utility account.

Any utility customer who is in "bad standing" as specified in Section 102-32 (2), can apply for "good standing" status after a period of one year of good payment history.

*In the event "good standing" status is revoked, the customer will be required to establish a deposit as specified in Section 102-32 (2)."*

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\_\_\_\_\_  
Printed Name of Responsible Party

\_\_\_\_\_  
Signature of Responsible Party

\_\_\_\_\_  
Service Address

\_\_\_\_\_  
Date

FOR OFFICE USE ONLY

CID/LID: \_\_\_\_\_

Good Standing: Yes  No

Deposit Amt. to be Refunded: \$ \_\_\_\_\_

Reviewed by: \_\_\_\_\_

Explanation for Denial, if applicable:

Delinquent in the last 12 months

Cut off for Non-payment in the last 12 months

Returned item in the last 12 months

Has been less than 24 months since collection account was paid in full

Other \_\_\_\_\_

Denial letter mailed to customer