

# Understanding Your New Statement

- 1 Account Information:**  
Account number.
- 2 Due Date:**  
Please pay amount due on or prior to this date.
- 3 Total Amount Due:**  
Total amount due for this billing cycle. This amount is to be paid on or prior to the due date.
- 4 Meter Read Information:**  
Meter number, service period, previous read, current read and consumption.
- 5 New Charges In Detail:**  
Itemized account of charges for current billing statement.
- 6 Budget Billing:**  
Monthly budget adjustment and year to date amount overpaid or underpaid.
- 7 Monthly Usage:**  
Graphical representation of usage history.
- 8 Important Messages:**  
This section is used for special message notifications to customers.
- 9 Payment Coupon Amount Due:**  
Please remit using this portion of your billing statement if mailing payment.
- 10 Mailing Address:**  
Customer name, street, city, state and zip code.
- 11 Payment Mailing Address:**  
Please remit payment to this address if you are mailing your payment.

ACCOUNT STATEMENT



**DOTHAN UTILITIES**  
PO BOX 6728  
DOTHAN AL 36302

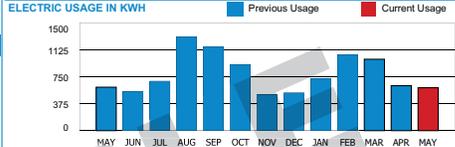
Pay and view your bill online:  
[www.dothan.org](http://www.dothan.org)

Account Number	Cycle	Bill Date	Due Date	Amount Due
1234567890	03-25	05/06/2016	05/26/2016	\$195.00
Account Name		Service Address		
JOHN Q SAMPLE		123 SAMPLE ST		

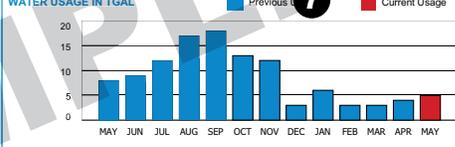
ACCOUNT SUMMARY		CURRENT METERED USAGE			
Last Bill Amount:	\$195.00	Type	Service Period	Days	Meter
Payments Applied:	-\$195.00	EL	03/21/16 - 04/20/16	30	11111
Adjustments/Delinquent Fees:	\$0.00	WT	03/21/16 - 04/20/16	30	22222222
Balance Forward:	\$0.00				
Total Current Charges:	\$195.00				
Total Amount Due:	\$195.00				

NEW CHARGES IN DETAIL		
SERVICE	CONSUMPTION	CHARGE
EL CUSTOMER CHARGE		12.00
EL ALL KILOWATT HOURS	603.00	52.53
EL POWER COST ADJ	603.00	0.00
<b>Total Electric Charges</b>		<b>\$64.53</b>
WT METER SIZE CHARGE		5.04
WT 0-3,000 GALS	3.00	4.53
WT 3,001-10,000 GALS	2.00	3.62
<b>Total Water Charges</b>		<b>\$13.19</b>
SW 0-2,000 GALS	2.00	10.66
SW ALL OVER 2,000 GALS	3.00	15.99
<b>Total Sewer Charges</b>		<b>\$26.65</b>
GB SOLID WASTE		14.75
<b>Total Garbage Charges</b>		<b>\$14.75</b>
WATR STATE UTIL TAX	0.53	
ELEC STATE UTIL TAX	2.58	
<b>Total Taxes</b>		<b>\$3.11</b>
Total Actual Charges		122.23
Budget Adjustment		72.77
<b>Total Current Charges/Budget Amount</b>		<b>\$195.00</b>
Year To Date Budget(Overpaid)/Underpaid		-\$344.74

**ELECTRIC USAGE IN KWH**



**WATER USAGE IN T GAL**



**IMPORTANT MESSAGE**  
TO SIGN UP FOR E-NOTIFICATION, PLEASE CONTACT THE DOTHAN UTILITIES OFFICE.

Account Number	Due Date	Amount Due
12345-67890	05/26/2016	\$195.00

Project Care  \$1.00  Other

Sign up for monthly contribution  One-time contribution

**AMOUNT ENCLOSED \$**

Please write account number on check and remit payment to:

DOTHAN UTILITIES  
PO BOX 6728  
DOTHAN AL 36302-6728

0000123450000678900000001950000000204750



This page provides some insight into where you can find various information on your new bill.

For questions about your new bill, please contact us at (334) 615-4350, Monday - Friday from 7:30 a.m. – 4:30 p.m.