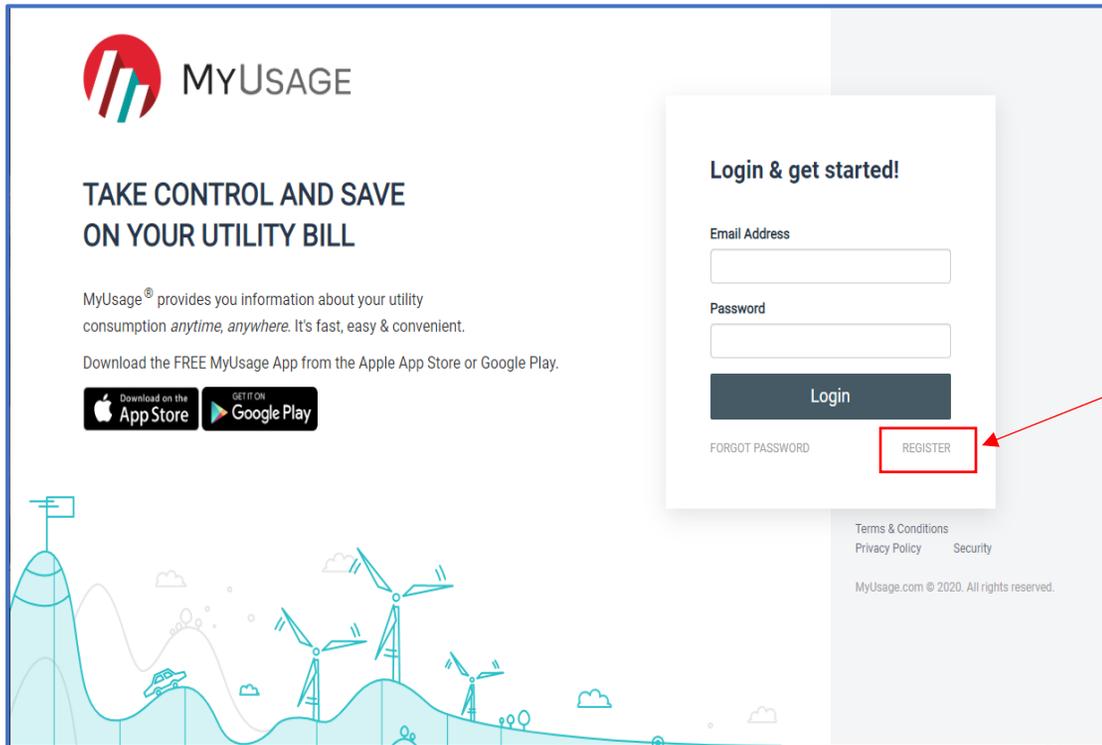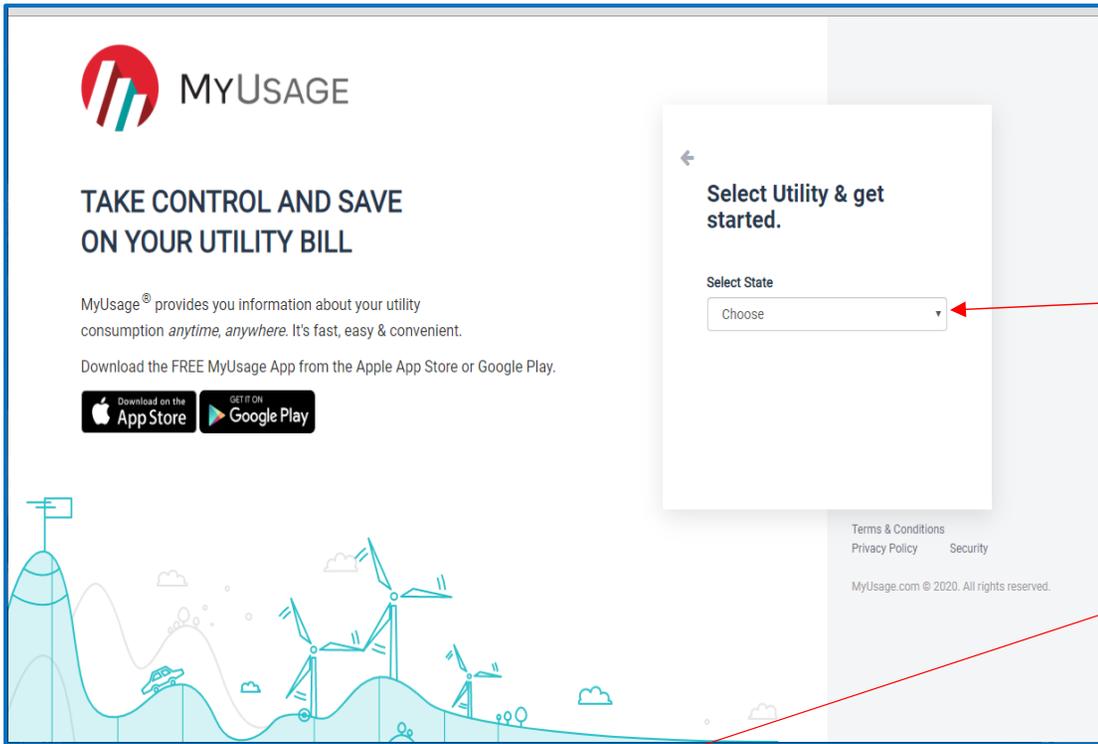# Instructions for Establishing a Dothan Utility MyUsage Monitoring Account:

Navigate to www.myusage.com

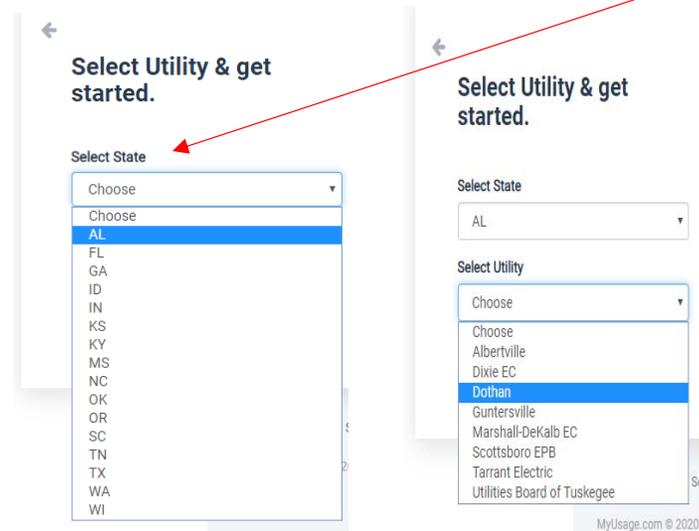Once the screen to the left displays, select the word register located below the Login box.

The "Select Utility & get started" screen will appear.

Under "Select State", click the down arrow beside choose.

Select AL (for Alabama) from the list displayed as indicated.

After selecting AL, a new box will appear for "Select Utility".

Select Dothan from the list.

TAKE CONTROL AND SAVE ON YOUR UTILITY BILL

MyUsage® provides you information about your utility consumption *anytime, anywhere.* It's fast, easy & convenient.

Download the FREE MyUsage App from the Apple App Store or Google Play.

Select Utility & get started.

Select State

AL

Select Utility

Dothan

Register

Terms & Conditions
Privacy Policy   Security

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Once "Dothan" is selected, a gray "REGISTER" box will appear.

Click the dark gray box labeled register.

MyUsage

Dothan Create eBill Account

Enroll in eBill today by clicking the button below.

Create Account

Create Additional Login for Existing eBill Account

To create an additional login for your existing eBill account, click the button below. If you already have a login and do not know your password, please click the Forgot Password link to retrieve your password.

Create Additional Login

Dothan Create Prepay Login

Click the "Create Prepay Login" button to add a login to your Prepay account. If you already have a login and do not know your password, please click the Forgot Password link to retrieve your password.

Create Prepay Login

Dothan Prepay New Service Info

Please call Dothan at (334) 615-4100 if you would like to sign up for a Prepay account.

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A new screen will display with several options listed.

To create a profile, click the green "Create Account" button.
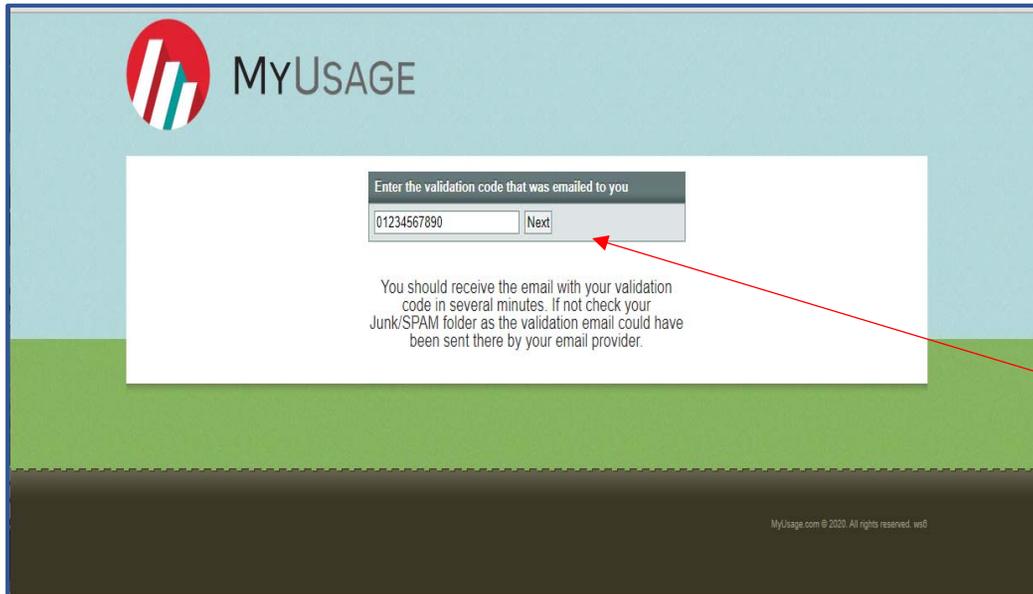
Dothan eBill Account Sign Up

Enter your email address below and click next to begin the **eBill** account setup process.

testemail@gmail.com

Next

A new screen will display and request entry of your preferred e-mail address.

Enter preferred e-mail address and click "Next" button.

A new screen will display asking for a validation code.

This code was sent via e-mail to the e-mail address entered on the previous screen.

Obtain the verification code from that e-mail and enter in the box. After entry of the code, click next.

Once the verification code is accepted, a new screen will appear requesting the Dothan Utilities account number and either the meter number, last bill amount or account name.

Use of meter number is recommended.

Once these fields are completed, click next located at the bottom left of the gray box.

Account number and meter number can be found on your billing statement.

DOTHAN UTILITIES

PO BOX 6728
DOTHAN AL 36302

Pay and view your bill online:
www.dothan.org

ACCOUNT STATEMENT

Account Number	Cycle	Bill Date	Due Date	Amount Due
	01-35	02/28/2020	03/19/2020	

Account Name	Service Address

ACCOUNT SUMMARY

Last Bill Amount:
Payments Applied:
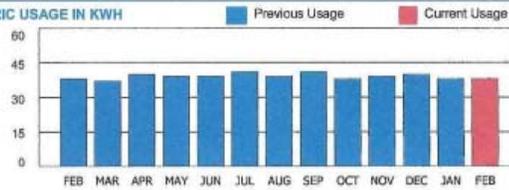Balance Forward: $0.00
Total Current Charges:
Total Amount Due:

CURRENT METERED USAGE

Type	Service Period	Days	Meter	Mult	Units	Current	Previous	Usage
EL	01/15/20 - 02/14/20	30	70099	1.00	KWH	930	892	38
IR	01/15/20 - 02/14/20	30	14124523	1.00	TGAL	348	348	0

NEW CHARGES IN DETAIL

SERVICE	CONSUMPTION	CHARGE
EL ALL KILOWATT HOURS		
EL POWER COST ADJ		
Total Electric Charges		
IR MINIMUM CHARGE		
Total Irrigation Charges		
WATR STATE UTIL TAX		
ELEC STATE UTIL TAX		
Total Taxes		
Total Current Charges		

ELECTRIC USAGE IN KWH — Previous Usage / Current Usage

FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB

Account number and meter number are located on the customer billing statement as indicated here.

Once the account information is verified, a screen will display asking for a password and an e-mail for account alerts. Password rules are located at the bottom of the page displayed.

Once a password and e-mail are entered, click the preference of either e-bill or printed bill. Then click "Create Account" button at the bottom of the first gray box.

Congratulations! Your Dothan Utilities Account has been successfully created!

A summary of the Dothan Utilities account will be shown like the image to the left. From this screen a view of the Account tab is displayed which shows balance on account, pdfs of bills and bill delivery preference.

The history tab will show all usage and alert history on the account. The payment tab will display all payments made through MyUsage, offer ability for auto pay and ability to make an online payment. The settings tab offers ability to manage alerts. The User tab offers the ability to change e-mail and password.

If you require any additional assistance or have questions, please contact Dothan Utilities at 334-615-4100 option 5 or e-mail our office at dothanutilities@dothan.org